

Performance Management & Cost Visibility

A tailored dashboard from the supply chain perspective



Real improvement through proper measurement

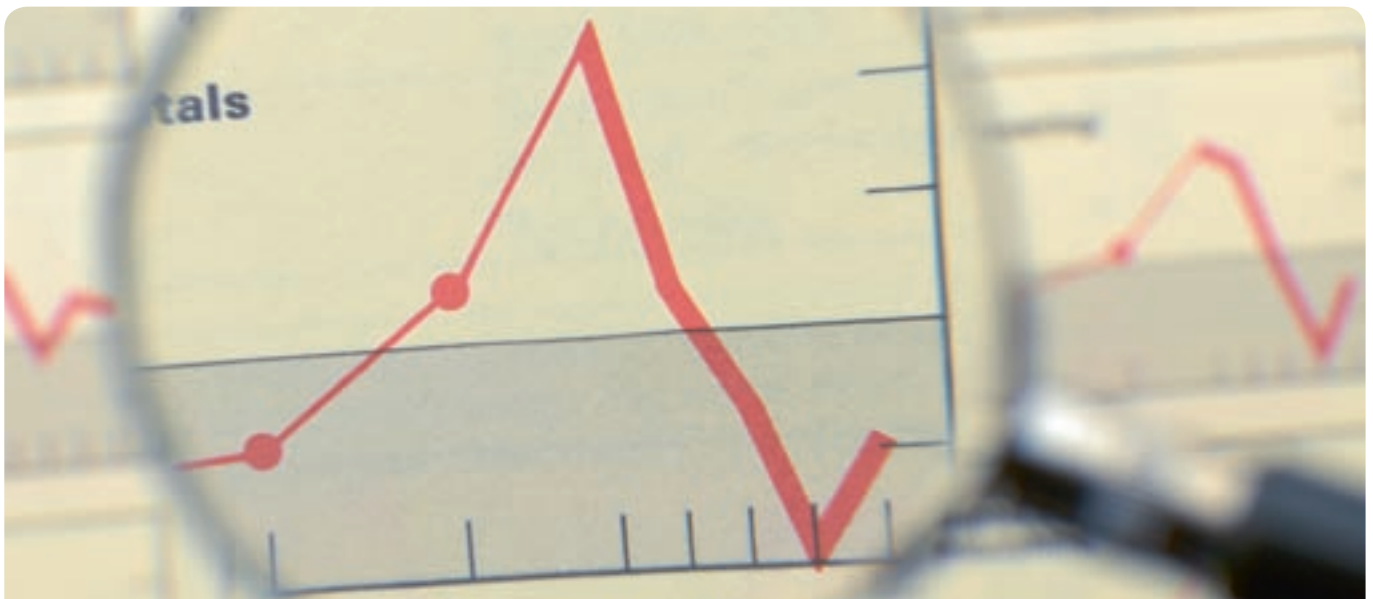
When organisations add more systems and partners to their supply chain, its complexity levels and management reach a tipping point. Maintaining a grasp on operations and understanding the correlation between different elements in the supply chain becomes increasingly challenging.

LHC can help you by harvesting data from all along the supply chain and making it visible in a single web-based reporting environment. Every element in the supply chain can be incorporated, from Business Unit to product category, transportation to warehousing and beyond.

Why Performance Management & Cost Visibility is vital

After establishing your information needs, we will customise a straightforward dashboard that combines views from all along your supply chain. Collecting data from all key points, suppliers and providers, you will have a comprehensive managerial view of your supply chain, with clearly-presented information in a single reporting environment.

This will make it easier to collect all the information you need to harmonise your processes and properly manage your supply chain performance and costs. With a holistic overview you will be able to evaluate the operational efficiencies of your supply chain. You can then make clear and informed decisions in order to align it with your company strategy.



“LHC was able to provide key managerial information by combining the essential information from both our internal system and the various systems of our European service providers.”

VP Supply Chain Management
[global FMCG company]

“Day-to-day operations are under control and managed with a view to continuous improvement, via the dashboard jointly created together with LHC.”

Global Director International Customers
[leading global brewer]

What we offer

Accurate view of your supply chain in a custom-made reporting environment. LHC will give you full visibility on your supply chain performance, including related costs. Our experienced consultants will begin by guiding you via a detailed assessment of your requirements. Then we will develop a tailored web-based platform that delivers the visibility and control you need.

- **Performance dashboard:** shows the operational performances of all warehouse locations (owned and/or outsourced) on uniform targets.
- **Logistics cost dashboard:** provides insight into costs for each element of the supply chain and if required on a product and/or customer level.

- **Logistic complaints / claims management platform:** registers logistics-related complaints including management of the resolution process (Plan-Do-Check-Act).
- **Savings Tracker:** provides a financial overview of the actual savings achieved by previous projects and/or improvement programs.

The key benefit of our approach is that our solutions are developed from the supply chain perspective and we are not limited to your ERP system input. We can also seamlessly incorporate input from service providers, different WMS, TMS and other systems.



How you benefit

Standard off-the-shelf dashboards are normally designed mainly from an IT perspective, and are based on other companies' supply chain information needs. LHC instead offers a practical, hands-on customised platform developed from a supply chain perspective. We can offer this unique approach because our consultants understand your supply chain processes and your individual requirements. In addition, they can incorporate typical industry

requirements. This allows us to create views that are custom made for each key person and thereby matching exactly the needs of your supply chain team. Via the dashboard, each team member has all the information they need, displayed in a way that suits them. This enables them to manage the full potential of their part of the supply chain efficiently and effectively.

Make an appointment to find out how a customised solution can give you clarity and control of your supply chain: www.lhc.nl

Founded in 1998 and based in the Netherlands, LHC Consulting operates in various industries for multinational clients across Europe. LHC Consulting consists of experienced teams of committed logistical advisers, along with industry experts and supply chain engineers.

For general information on LHC and our services please contact:

LHC Consulting
Dr. Holtropaan 50
5652 XR Eindhoven
The Netherlands

T: +31(0)40 293 86 16
F: +31(0)40 293 86 17
E: info@lhc.nl
W: www.lhc.nl

The logo for LHC Consulting is located in the bottom right corner of the dark blue footer. It consists of a white rounded rectangle containing the letters 'LHC' in a large, bold, blue sans-serif font. Below this, the word 'consulting' is written in a smaller, blue, lowercase sans-serif font.

LHC
consulting